

# FAQ

- Are there returns on popcorn this year? – **No, there are no returns. All popcorn ordered must be paid for.**
- How can we transfer popcorn between units? – **Email Kathy McLean who will perform the transfer - [Kathy.McLean@scouting.org](mailto:Kathy.McLean@scouting.org)**
- Can we solicit storefronts on our own? – **Yes, with the exceptions of Kroger, Tom Thumb, Albertsons, Bass Pro and Cabela's**
- Who can I contact for tech support with the Pecatonica website? – **Email Pecatonica [pops@prpopcorn.com](mailto:pops@prpopcorn.com)**
- Where can I find nutritional info on the products? – **<https://pecatonicariverpopcorn.com/nutrition.html>**
- I, or a customer of mine, have a quality issue with a product. What do I do? – **Email Pecatonica [pops@prpopcorn.com](mailto:pops@prpopcorn.com)**
- Can I register more than one Scout with the same parent email address? – **Yes**
- I need to transfer a Scout to another unit. – **Deactivate the Scout in the old unit and the new unit can activate them in theirs.**  
**Contact [pops@prpopcorn.com](mailto:pops@prpopcorn.com) for more help.**
- Can I accept card payments through the prpopcorn site? – **New rules with National prevent this. You will need to manage your unit's own card payment system separately. Square, Venmo, Zelle, Paypal, etc. **CashApp is NOT recommended!****



A Scouting Tradition for over 35 years.....

PECATONICA RIVER POPCORN