

## Refund Policy

The following policy statements are applicable to all council and district activities, summer camp and high adventure where a fee is collected by the Longhorn Council, Boy Scouts of America.

(As examples)

Written refund requests submitted after the activity for medical reasons with doctor's verifications, or death of immediate family member will be considered up to fifty percent (50%) less deposit.

If request is approved refund checks will be issued to the individual or entity paying the original fee within thirty (30) calendar days of approval.

### Council and District Activities Refund Policy, including Day Camp

Unit paid fees are only transferable within the same unit to a Scout or adult leader not currently registered for that specific activity.

Prior to the event taking place, a service charge of twenty-five percent (25%) of the activity fee plus any non refundable deposits (where applicable) will be assessed to all written refund request to cover the costs incurred in preparation of the activity. **Refunds are not available for vacations, sports, band, summer school or just changing your mind.** (As examples)

Written refund requests submitted after the activity will be considered up to fifty percent (50%) less deposit for medical reasons with doctor's verifications, or death of immediate family member

If request is approved refund checks will be issued to the individual or entity paying the original fee within thirty (30) calendar days of approval.

All Council (and district) activities are rain or shine events. If it becomes necessary for the Longhorn Council to cancel an activity, Council will issue a refund check. If an activity is postponed and the participant cannot participate during the alternate date a voucher will be issued. Any voucher issued to an individual or entity paying the original fee is to be used within the same calendar year for other events. The voucher must accompany the registration paperwork for the future activity you choose.

### Long-term Camping Refund Policy

**Long-term camping is any event that exceeds 72 consecutive hours including but not limited to summer camp, high adventure, resident camp, Webelos camp and winter camp**

Unit paid fees are only transferable within the same unit to a Scout or adult leader not currently registered for that specific activity.

Prior to the event taking place, a service charge of twenty-five percent (25%) of the activity fee plus any non refundable deposits (where applicable) will be assessed to all written refund request to cover the costs incurred in preparation of the activity. **Refunds are not available for vacations, sports, band, summer school or just changing your mind.** (As Examples)

Written refund requests submitted after the activity will be considered up to fifty percent (50%) less deposit for medical reasons with doctor's verifications, or death of immediate family member

If request is approved refund checks will be issued to the individual or entity paying the original fee within thirty (30) calendar days of approval.

Written refund request made ten (10) calendar days prior to camp arrival at **long-term camp** are refundable at fifty percent (50%) of total fees, less deposit.

Any written requests for refunds received less than ten (10) calendar days prior to camp arrival, during or after **long-term camp** will not be honored.